

# Medicare Non-Covered Durable Medical Equipment

Medicare does pay for many kinds of Durable Medical Equipment (DME), Prosthetics, Orthotics, and Supplies. These items help you move around in your home or help you when you are sick or injured.

---

Sometimes your doctor may prescribe or you may want an item that Medicare will not pay for. This is called a non-covered service. See the following list of non-covered services:

Insulin by injection	Special TV for close caption
Insulin syringes	Air conditioners
Wigs (cranial prosthetics)	Most prescription drugs
Stair lifts	Home modifications
Grabbers	Bath aids
Ramps	Wheelchair lifts
Adult diapers	Exercise equipment
Hearing aids	Reading machines
Surgical stockings or hose	White cane for the blind

**Medicare will never pay for these items. If you want one, or your doctor prescribes one, you or your other insurance will have to pick up the cost. Even with a prescription from your doctor, Medicare cannot pay for non-covered items.**

---

If you are unsure if an item is covered by Medicare, call our store at 1-800-631-LIFE (5433) to find out. Medicare can only let you know if a general service item is covered. No items or services can be approved over the phone.

**Remember:** An item that is denied as non-covered is different than an item that is denied as not medically necessary. If your claim for a piece of DME is denied, that may mean that the item does not meet the coverage criteria in a medical policy or that there is not enough information to prove why you need the DME. You can always appeal a medical necessity denial. You cannot appeal a non-covered item.